

CHANDLER POLICE DEPARTMENT
ANNUAL REPORT
2011-2012



EMBRACING THE PAST
ENVISIONING THE FUTURE



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Serving with

Courage

Pride

Dedication

A WORD FROM THE CHIEF



Thank you for taking the time to review this year's Chandler Police Department Annual Report. As you will observe, this has been another eventful year for the Department.

We implemented new records management and computer aided dispatch systems; rolled out a new state-of-the-art, high-capacity jail transport vehicle; and, along with the State of Arizona, celebrated Chandler's Centennial!

Also, of vital importance to this agency, we re-evaluated and restructured our Department's Strategic Plan. Beginning this fiscal year, we have a five-year plan-of-action which will guide us in the development of our infrastructure so that our Department utilizes its resources as effectively as possible while not losing sight of our core values of suppressing crime and involving the community in our policing efforts.

In addition to featuring these accomplishments, this report celebrates the City's Centennial by highlighting historical events relevant to the Police Department – tracing our evolution from a one-person “night watch” operation to the top-notch thriving agency that we are today.

I hope that, along with finding this report informative and insightful of our performance, you also find enjoyment in its historical aspect. If you have any questions about the report or any suggestions for upcoming reports, please contact our Planning and Research Section at (480)782-4080.

Sherry Kiyler
Police Chief

STRATEGIC PLAN UPDATE

The following summarizes this year's accomplishments towards goals set in the Department's Strategic Plan.

Enhance Crime/Disorder Prevention and Improved Community Safety Through Proactive Problem Solving Strategies and Partnerships:

- Held and/or participated in the following community events: citizens and youth academies, Rape Aggression Defense (RAD) classes, Youth Wilderness Academy, VIN etching, police department open houses, block watch meetings, residential and business security surveys, senior citizen lockbox installations.
- Provided 35 Chandler Unified School District (CUSD) elementary schools with crime prevention and awareness presentations.
- Supported CUSD and Kyrene School District secondary schools with nine School Resource Officers who taught various law enforcement-related educational courses.
- Conducted the following training for police personnel: transition training for the Department's new records management and computer-aided dispatch systems, problem identification in communities, search and seizure updates, building leadership skills, driver training, fitness trends for an aging workforce, various law-related topics.
- Implemented "directed enforcement" and saturation strategies to attack known problem areas within the community.

Strengthen Relationships and Partnerships:

- Worked towards developing a Communications/Dispatch "continuity of operations" plan with other agencies within the region.
- Participated in the Arizona State Auto Theft Task Force, U.S. Marshal's Fugitive Task Force and the IRS Structuring Task Force.
- Worked closely with Homeland Security and FBI, through the "Terrorism Liaison Officer" program.
- Launched Chandler Police Crime Prevention Facebook page to provide information to social media users.

Develop Infrastructure:

- Implemented new records management and computer aided dispatch systems.
- Explored various patrol staffing scenarios to best utilize our resources.
- Continued to encourage employees to take advantage of the City's Employee Development Academy.
- Offered training for "Leadership for Patrol Officers" among other employee development opportunities.



MISSION STATEMENT

The Chandler Police Department exists to serve all people within our jurisdiction with respect, fairness and compassion. Department employees are committed to the prevention of crime and the protection of life and property; the preservation of peace, order, and safety; the enforcement of laws and ordinances; and the safeguarding of constitutional guarantees. With customer service as our foundation, we are driven by goals to investigate problems and incidents, to seek solutions in partnership with our community and to foster a sense of security in neighborhoods and individuals. We build and maintain public trust by holding ourselves to the highest standards of performance and ethics. To fulfill this mission, the Chandler Police Department is dedicated to providing a quality work environment and development of its members through effective training and leadership.

Demographics

City of Chandler

	2009-10	2010-11	2011-12
Population	254,602	237,800	239,335
Area (Square Miles)	70	70	70
Street Miles	823	827	829

Chandler Police Department

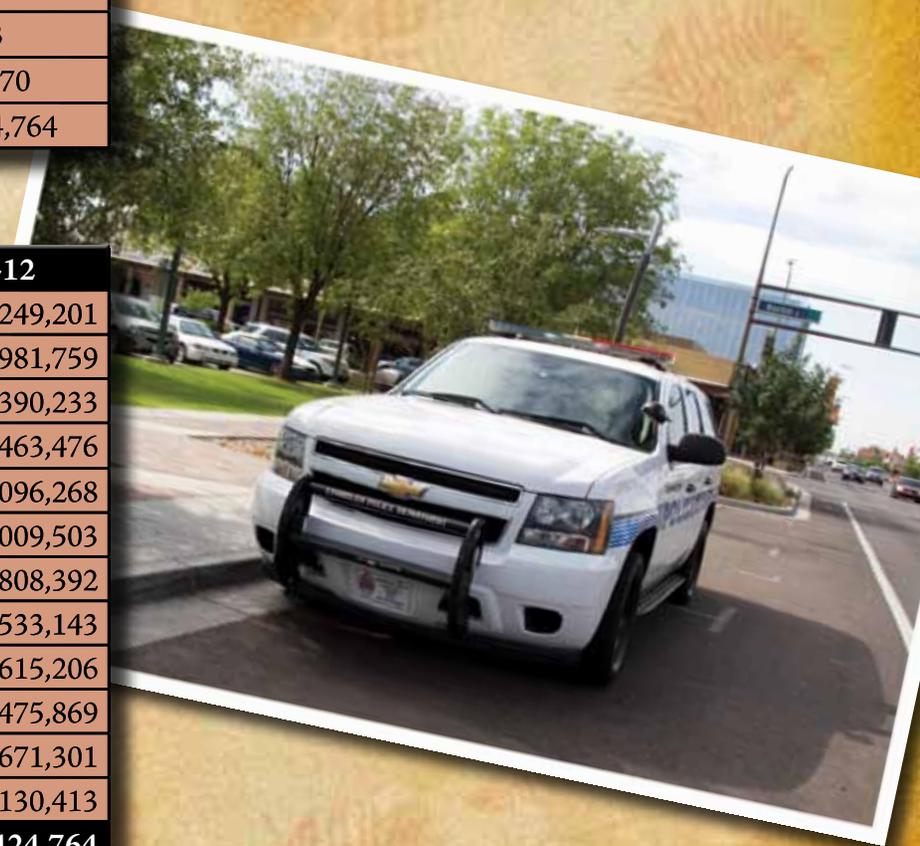
	2009-10	2010-11	2011-12
Sworn Employees	332	326	320
Civilian Employees	165	163	163
Total Employees	497	489	483
Calls For Service	146,508	141,279	137,170
Adopted Budget	\$89,221,120	\$82,639,217	\$78,424,764

Adopted Budget

Cost Center	2009-10	2010-11	2011-12
Administration	\$5,404,927	\$7,207,480	\$6,249,201
Professional Standards	\$1,003,440	\$943,850	\$981,759
Property & Evidence	\$377,474	\$385,229	\$390,233
Forensic Services	\$2,171,729	\$2,136,934	\$2,463,476
Field Operations	\$29,627,187	\$28,196,253	\$28,096,268
Criminal Investigations	\$11,590,069	\$11,009,920	\$11,009,503
Planning & Research	\$846,070	\$814,842	\$808,392
Communications	\$5,778,596	\$5,569,225	\$5,533,143
Records	\$1,726,352	\$1,613,898	\$1,615,206
Detention Services	\$2,506,938	\$2,486,011	\$2,475,869
Comm Resources & Trng	\$3,985,862	\$3,572,638	\$2,671,301
Capital	\$24,202,476	\$18,702,937	\$16,130,413
Total	\$89,221,120	\$82,639,217	\$78,424,764



Arizona Avenue at Boston - facing southbound, c. 1942





c. 1961

June 18, 1948
Law Enforcement Officers to Get New Uniforms
The Chandler Arizona

CHANDLER ENTERS NEW ERA WITH LOSS OF WESTERN ATTIRE

Another era in the progress of Chandler will be noted in the near future when new uniforms arrive for the Chandler police force. In the past, Western clothes have predominated in the dress of local law enforcement officers but soon Chandler will join the ranks of the larger metropolises with a uniformed force.

This measure was decided Monday evening by the Chandler Town Council and the uniforms have now been ordered. They will consist of dark blue pants, light blue shirts, ties, belts with gun scabbards, blue cap and black shoes. The Town has ordered two complete sets for each of the law enforcement officers.

Men
 uniforms are Roy Watson, night marshal.
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 may red or
 presented
 Chicago
 Chandler
 stay.
 police
 the

Crime Statistics

Calls For Service by Priority

Year	Priority 1	Average Response Time	Priority 2	Average Response Time	Priority 3	Average Response Time
2009-10	14,534	5:22	35,509	13:12	34,795	23:22
2010-11	14,416	5:33	34,036	13:25	32,414	25:29
2011-12*	10,808	5:55	25,522	14:02	23,220	27:29

*Based on data collected from July 2011 to March 2012.

Part I Crimes

“Part I Crimes” are specific crimes uniformly identified by law enforcement agencies as a baseline for activity within an agency’s jurisdiction. The number of Part I Violent Crimes is determined by adding all homicides, robberies, rapes, and aggravated assaults that have occurred within the Chandler city limits during a fiscal year. Part I Crimes Against Property are comprised of all burglaries, thefts, auto thefts, and arsons. The “Part I Crime Rate” is the number of these crimes per 1,000 citizens residing in the City of Chandler.

Number of Occurrences

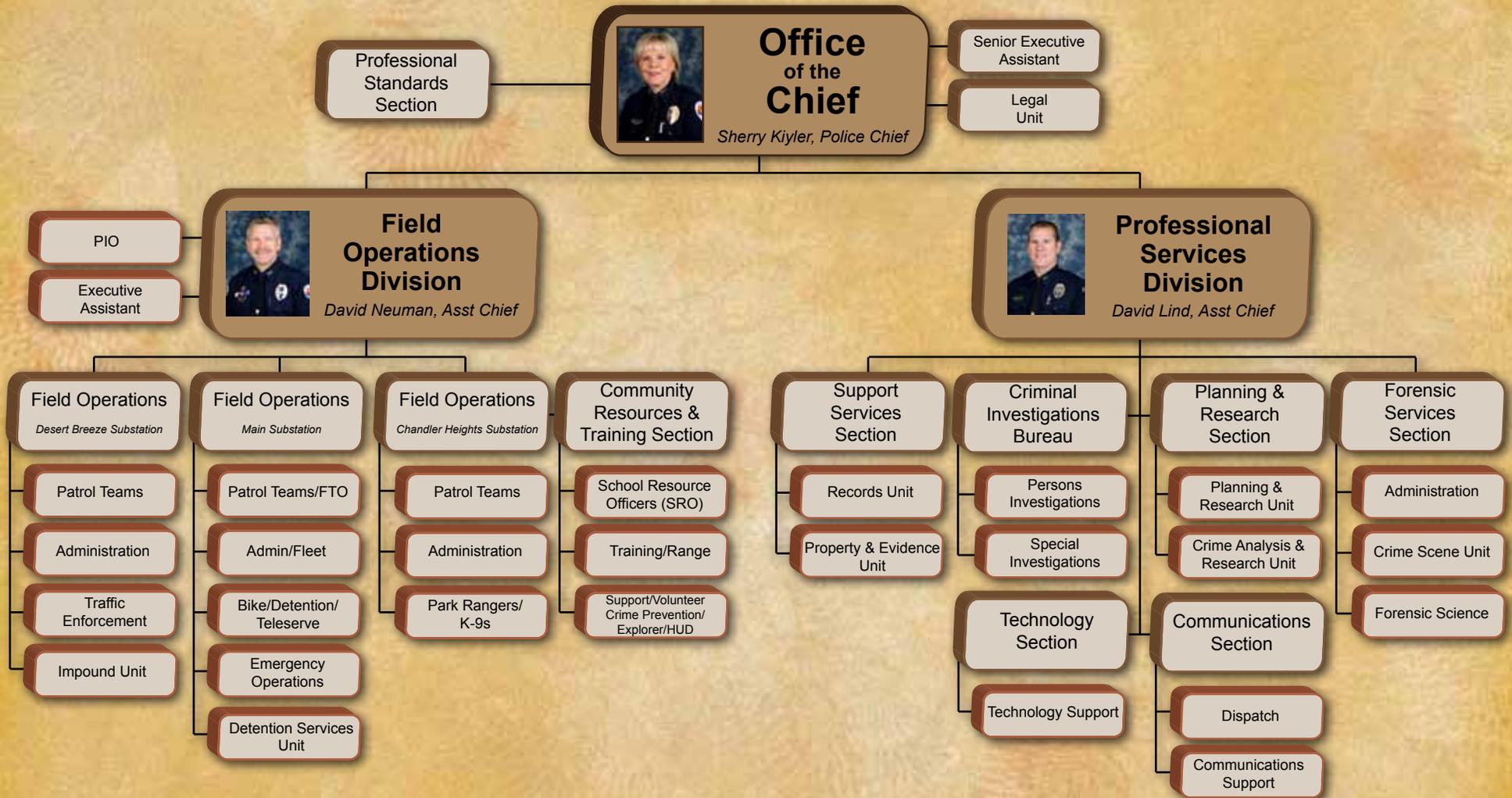
	2009-10	2010-11	2011-12
All Part I Crimes	8,086	8,133	7,946
Homicide	6	6	3
Rape	56	56	71
Aggravated Assault	410	467	424
Robbery	211	167	164
Burglary	1,421	1,303	1,232
Theft	5,570	5,718	5,686
Motor Vehicle Theft	364	365	329
Arson	48	51	37

Crime Rates

Per 1,000 Citizens	2009-10	2010-11	2011-12
Overall Part I Crime Rate	31.8	34.4	33.2
Violent Crime Rate	2.7	2.9	2.1
Property Crime Rate	29.1	31.5	31.1



CHANDLER POLICE DEPARTMENT ORGANIZATIONAL CHART 2011-12



STAFFING NEWS

During fiscal year 2011-12, the Department reduced its staffing by six officer positions. It was decided, for span of control purposes, to converge supervision of Court detention officers with Patrol transport detention officers. A Latent Print Examiner II position was reclassified to a Criminalist II in order to afford more flexibility in the position's job description. Two investigative assistants were moved from the Criminal Investigations Bureau to the Crime Analysis and Research Unit in order to group job functions with the appropriate supervisor.

January

2013

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July 5, 1994
City police force grows by 25 today; Chandler also hires 5 more dispatchers
Chandler Tribune

Twenty-five new Chandler police officers report to work today, and several communications dispatchers will be hired in the next few weeks. They are the first of 39 new public safety employees to be hired this year from proceeds of the half-cent sales tax increase that went into effect May 1. Five new officers begin their field training today. Most of the others are preparing to attend the police academy this month, and the rest will follow with academy training in August, said Police Chief Bobby Joe Harris. These men and women are the finest recruits in the Valley, Harris said, because Chandler got the jump on hiring. Most cities to wait until the start of the new fiscal year to hire officers. Harris said, "I was able to allocate \$204,470 so the department could start hiring officers at the fiscal year's end. Some of the officers have been sent through the academy and are reporting for the first time. Some applicants were from other (police) agencies and some from here," Harris said. Harris said the sales tax revenue hadn't kept pace with the city's growth. Harris said, "911 operators, also staffed. Since 1987, the communications unit had added to a staff of 23. During the year, we had to purchase 16 more patrol cars."

March 9, 1920
C.L. Malone City Marshal
The Chandler Arizonan

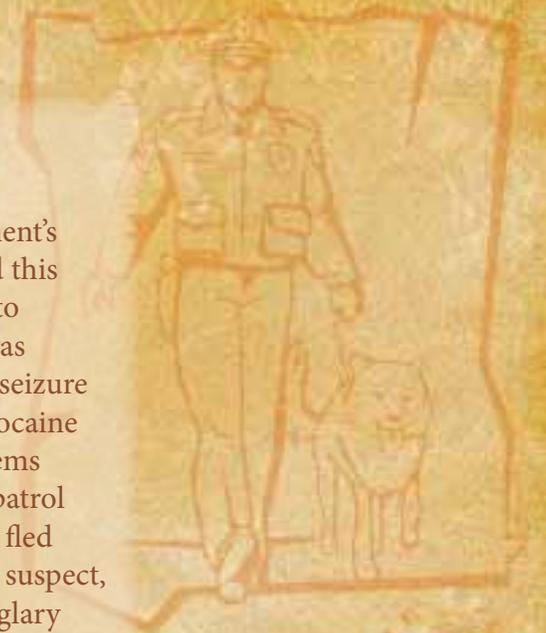
At a meeting of the town council Monday morning C.L. Malone was appointed town marshal and tax collector, in addition to being placed in charge of the streets. The salary is \$150 a month. His appointment as first city marshal came after a series of conferences between the councilmen, who were seeking to pick the best man from a large list of candidates. Mr. Malone is somewhat of a dark horse, but comes highly recommended. He came to Chandler last year from Cabot, Ark., and has been following the carpenter trade. He was formerly in the railway mail service but was forced to leave this owing to his health. Mr. Malone promises to adhere strictly to his duty and will do his utmost to make Chandler a spotless town, both morally and physically. As his position only lasts from month to month he must prove up on his promises to hold his job.

An honest confession is not only good for the soul, but it's good for a column or two in the newspapers.
 -The Chandler Arizonan, 1929



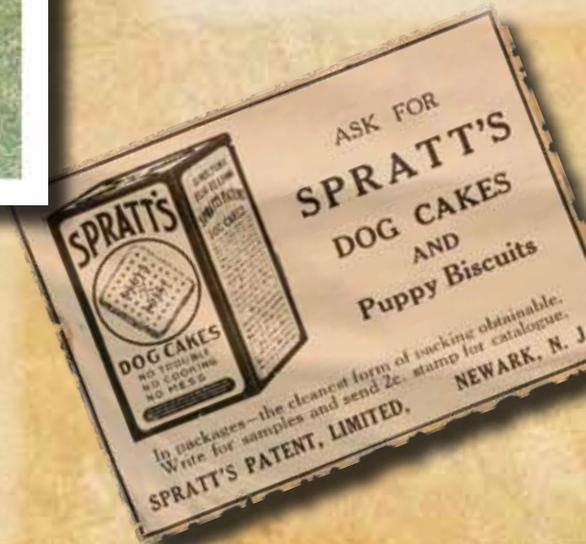
Good Service Merits A Good Rest

Chandler canine Niko, one of the Department's patrol and narcotics detection dogs, retired this year after giving over four years of service to the community. During his career, Niko was deployed over 1,000 times, assisting in the seizure of several hundred pounds of marijuana, cocaine and methamphetamines, and numerous items of drug paraphernalia. Niko also assisted patrol officers in locating numerous suspects that fled from police, including a drive-by-shooting suspect, an armed robbery suspect, and several burglary suspects. Niko sustained a back injury that prevents him from continuing his service. He will spend his retirement living with his former handler and family.



Welcome Aboard!

The Police Department is proud to present its newest four-legged member, "Bronco," a 2½ year old Belgian Malinois who will be certified in patrol and narcotics detection. Handler, Officer Jim Hanrahan, reports that Bronco is a great dog and expects great things from him. Welcome to the team, Bronco!



Retired canine Niko.

July 10, 1974

'Canine Cop' Joins City

The Chandler Arizonan

Warlock, Chandler's first trained police dog, - and possibly, the first such "canine cop" in Arizona - now is on duty and prepared to make life a little more miserable for the criminal element.

The big, handsome German Shepherd is working with Sgt. Bobby Harris of the Chandler Police Department.

Sgt. Harris got together with Warlock in Dallas, Texas, where he and the dog participated in a six-weeks training course. The dog, according to Harris, previously had been a "working dog" in Dallas for seven months but had been "off duty" for five months.

Warlock is not a vicious dog, Sgt. Harris said, but takes his duties seriously and will do what he is trained to do with no nonsense or hesitation.

If you happen to see a large friendly looking German Shepherd sitting in a city police patrol car, you can look, but better not try to touch. Warlock is very possessive about the car he considers his own - and also is very protective in his attitude toward Sgt. Harris. Even other police officers must be a bit wary about their new helper. He is not particularly impressed by police uniforms.

According to Sgt. Harris, his own first few days with Warlock were a little "delicate." On the second day they were working together, he put the dog into a car on the passenger side and then walked around the vehicle to get in on the driver's side.

Warlock decided not to let him get in - so, Sgt. Harris had to look at the big dog objecting to his presence in order to understand why he was taken with the dog.

Warlock's duties are lost in crowd and he is trained to



Sgt. Bobby J. Harris and Warlock, c. 1974

February

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August 15, 1974

Dog recruited by Chandler lawmen

The Arizona Republic

[Exerpt] According to Harris, Warlock became a police dog because of his affection for turkey dinners.

He said the dog's owner went away from home on Thanksgiving while their turkey dinner was warming in a pan.

When they returned, Harris said they found Warlock was "putting the bite on their turkey."

"So they lost their turkey dinner and then gave Warlock to the police department in Dallas," he said.



POLICE RADIO SYSTEM GETS LONG-AWAITED UPGRADE

Leveraging a state-of-the-art wireless communications network with a regional public safety partnership has provided the Chandler Police Department with heightened officer safety, superior radio coverage, and enhanced response to our community and citizens. With the transition to the new system occurring over the past year, the radio coverage footprint increased dramatically to cover not only the entire City of Chandler but well beyond its borders. This allows Chandler officers to maintain communications with the Chandler 911 dispatch center when conducting investigations and operations in other valley cities. One much needed area of improvement was radio coverage within larger buildings such as apartment and business complexes.

New portable radios for Chandler officers are lighter, smaller, and have enhanced sound quality especially when being used in noisy environments such as street traffic and windy conditions. The new radios utilize a smart battery system that helps ensure the radios are always sufficiently charged for an officer's shift and beyond, plus it increases the life span of the batteries, saving money in the long run.

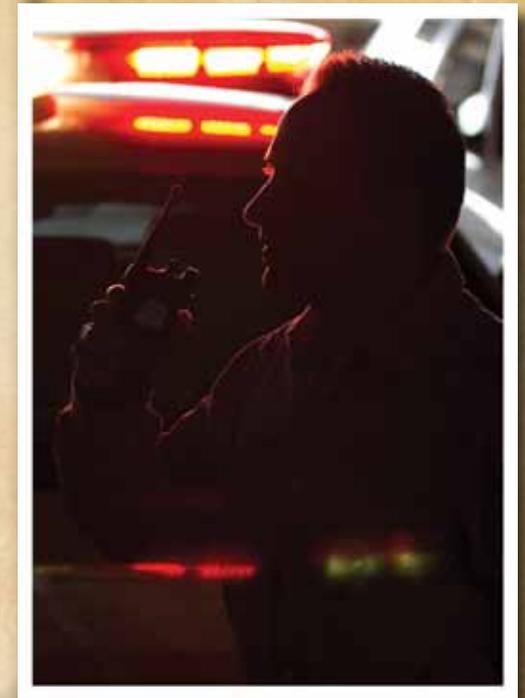
As part of the Regional Wireless Cooperative (RWC), Chandler has joined multiple agencies in a shared system that is robust, redundant, and well maintained. This shared system allows for quick, seamless interaction among agencies, when required, from the officer on the street to the dispatch centers located throughout the valley. The RWC system has provided the City of Chandler with the communications infrastructure to help ensure the safety of our community not only today, but moving into the future.



Hands-on training for the new radios will continue through Fiscal Year 2012-13.



The new radios will give communications employees the ability to reach officers over a wider range.

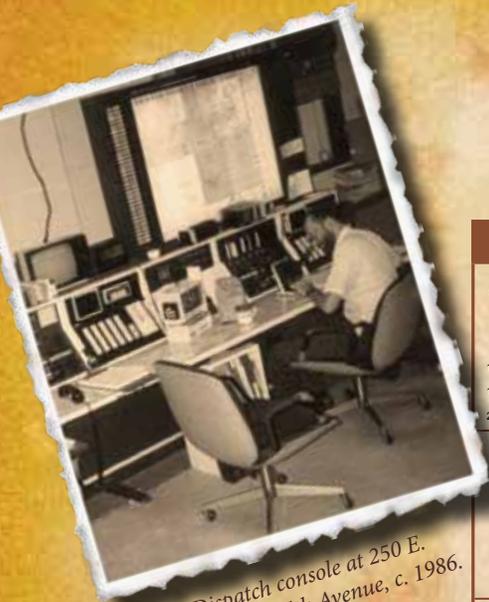


Employees in the field will be able to communicate more seamlessly with other departments and agencies.



March

2013



Dispatch console at 250 E. Commonwealth Avenue, c. 1986.



Dispatcher console at the current location of 250 E. Chicago Street.

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Daylight Saving Time Begins							
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St. Patrick's Day			First Day of Spring				
24	25	26	 FULL	27	28	29	30
Palm Sunday		Passover Begins				Good Friday	
31							
Easter Sunday							

*Heard of an automobile accident the other day
 which was due to the fact that the back seat
 driver went to sleep and didn't attend to business.
 -The Chandler Arizonan, 1929*



Even better than money

"A. B. A." Cheques are better than actual money for the traveler for several reasons: They are more convenient to carry—less bulky. They are safer, because no one can use them until you countersignature them. "A. B. A." Cheque in the presence of the person accepting the cheque, is the only identification required.

They do not have to be changed into another kind of money when you go from one country into another. They are like dollars in the United States and Canada; like pounds, shillings and pence in the United Kingdom and the British Colonies; like francs in France, lire in Italy, and so on. In other words they are accepted internationally for payment of goods and services—"The safest, handiest travel funds."

Get them at your bank, or write Bankers' Trust Company, New York, for booklet and information as to where they may be had in your vicinity.

A. B. A. American Bankers Association **Cheques**

GRANT FUNDING OVERVIEW

The Chandler Police Department aggressively seeks grant funding opportunities. This effort results in enhanced services to the community that may not otherwise be possible. During Fiscal Year 2011-12, the Department was awarded over \$320,000 in grant funding.

<u>Federal Grants</u>	<u>Amount</u>	<u>Purpose of Grant</u>
Justice Assistance Grant	\$72,227	Handheld biometric devices
Victims of Crime Act	\$56,889	Victim support
Highway Safety	\$63,000	DUI enforcement
Highway Safety	\$40,000	Seatbelt enforcement
Highway Safety	\$ 6,094	Criminalist training (Lab)
Highway Safety	\$25,000	DUI enforcement equipment
<u>State Grants</u>	<u>Amount</u>	<u>Purpose of Grant</u>
Victim Assistance	\$19,500	Victim support
Arizona POST	\$ 8,084	Law enforcement training
First Things First	\$20,000	Child abuse prevention and awareness



Planning Analyst Judy Mandt oversees administration of Chandler Police grants.



The Department's Traffic Unit often benefits from grants that help to purchase specialized equipment.

Grant writing brings in bucks; Police add \$1 million to budget

by Inger Sandal, *The Chandler Tribune*

The pen is as indispensable as a gun for some Chandler police officers. Their ability to fill out convincing grant applications has netted the department more than \$1.16 million in the last two years, which has helped put 14 officers on the streets several years ahead of schedule.

"I think it's excellent," said Chandler Assistant Police Chief Roger Nash. "By going out after these grants we have been able to put bodies on that otherwise we couldn't afford.... We will have to absorb them into the ranks, but it allows us to hire those officers earlier."

Most of the dollars have come from the Department of Justice, which gave Chandler \$750,000 over three years to hire 10 officers as part of its Cops Universal Hiring Program. A Cops Domestic Violence Grant will give Chandler \$83,719 to hire one officer and one civilian, and a \$225,000 Cops Ahead grant allowed the city to hire three officers last year....

The City Council suggested the department look for alternative revenue sources several years ago to supplement city dollars, Nash said. This fiscal year the police department's operating budget is \$18.3 million and its capital budget, which includes a new public safety building, is \$11.6 million.

Other grant awards include \$1,600 for bicycle safety programs over two years; \$50,000 from the Governor's Office of Highway Safety for a DUI/mobile command center; \$10,000 from the highway safety office that bought hand-held radar units and four radar trailers; a \$15,000 federal Troops to Cops grant to help train three former military personnel; \$3,100 from the Arizona Attorney General's Office for victims' rights; \$7,250 from the Governor's Division of Drug Policy for a criminal justice class at Chandler High School; and \$17,664 from a Criminal Justice Enhancement fund administered by the state.

April

2013

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 	2	3	4	5	6
	April Fool's Day					
7	8	9 	10	11	12	13
14	15	16	17 	18	19	20
	Tax Day					
21	22	23	24 	25	26	27
	Earth Day					
28	29	30				

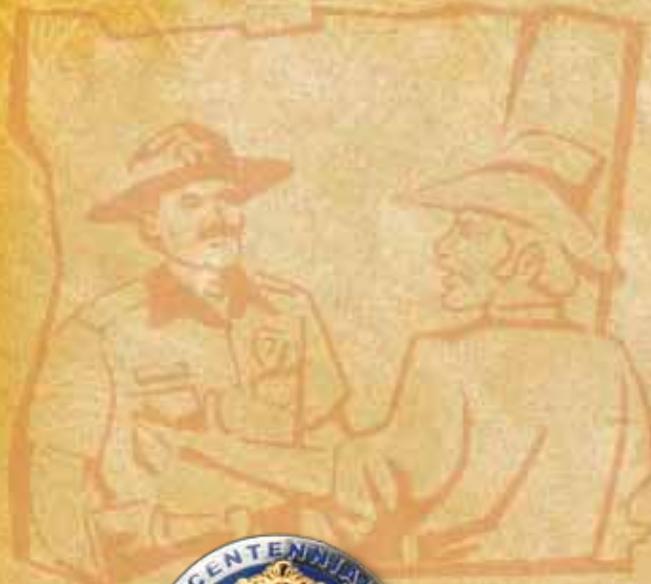
Happiness is not so much in getting what you want as is not wanting what you can't get.
-The Chandler Arizonan, 1929

Chandler police seek DUI van

December 18, 1994
The Chandler Tribune
by Inger Sandal

Chandler is taking steps to get drunken drivers off the road. Most notably, the police department is hoping to add a van or large truck that could be used as a mobile center to perform breath tests and book people suspected of driving under the influence of alcohol. That could reduce the time it takes to process suspects, which now can take two to four hours, said Capt. Rick Bizuchalski, who oversees Chandler's patrol division. Suspects could be arrested or cited and released to a family member or friend. The van could be used as a center for patrol officers on the lookout for impaired drivers, he said. The department has estimated the vehicle will cost about \$60,000. Of that, \$50,000 would come from a grant through the state Office of Highway Safety. The van also would be used as a command center for hostage situations for other special assignments. The mobile unit may be on the road next month. Chandler's request for funding is approved next month.

March 2013							May 2013						
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31													



Commerative badge.



The Police Honor Guard participated in Chandler's "Birthday Celebration" in May.



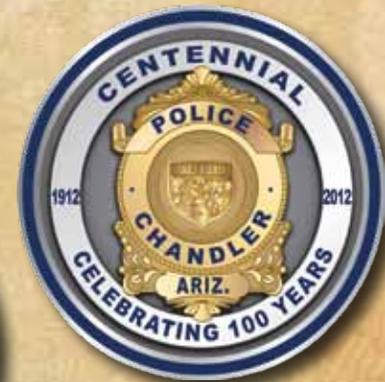
Commerative lapel pin.

CITY AND STATE CELEBRATE CENTENNIAL

Not only did the State of Arizona celebrate its Centennial in 2012, but the City of Chandler also turned 100 in May! Lots of celebrating went on in the form of a number of different events, to include a birthday bash in downtown Chandler and a Centennial Bike Ride starting at Chandler's Tumbleweed Park. To celebrate the anniversary of Arizona's statehood, officers had the opportunity to wear specially designed badges to commemorate the occasion.



Some of Chandler's bike officers participated in the City's "Centennial Ride" with community members.



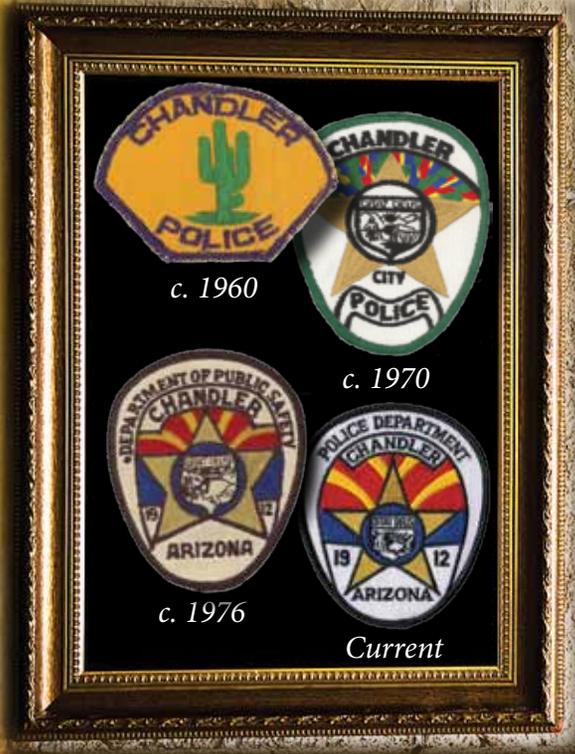
Front and back view of the Chandler Police Department commerative Challenge Coin.



c. 1980 - present



c. 1940



c. 1960

c. 1970

c. 1976

Current

May

2013

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<small>April 2013</small> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	<small>June 2013</small> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30		1	2	3	4
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Memorial Day						Armed Forces Day

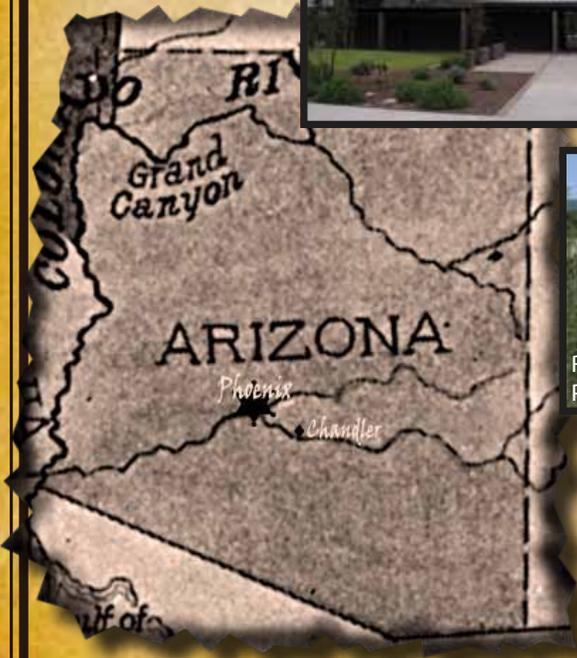
An exchange wants to know "when is a town a city." Generally speaking, a town is a city when the doctors are referred to as "practitioners," and the undertakers are called "morticians."
 -The Chandler Arizonan, 1929



c. 1960

Chandler Police Beat Map

-  Desert Breeze Precinct (Beats 1-6)
-  Main Precinct (Beats 7-12)
-  Chandler Heights Precinct (Beats 13-17)



June

2013

FACILITIES

Chandler Police Headquarters

250 E. Chicago St.
PO Box 4008, MS 303
Chandler, AZ 85244-4008

Desert Breeze Substation

251 N. Desert Breeze Blvd.
PO Box 4008, MS 303W
Chandler, AZ 85244-4008

Chandler Heights Substation

4040 E. Chandler Heights Rd.
PO Box 4008, MS 303S
Chandler, AZ 85244-4008

Richard T. Felix Property & Evidence Facility

576 W. Pecos Rd.
PO Box 4008, MS 915
Chandler, AZ 85244-4008

Sunday							Monday							Tuesday							Wednesday							Thursday							Friday							Saturday						
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DEPARTMENT IMPLEMENTS NEW RMS SYSTEM

This year, the Chandler Police Department implemented several modules of a new, consolidated computer aided dispatch (CAD) and records management system (RMS). This product, produced by Versaterm, provides officers and police employees with easy access to key decision making information, even while in the field.

The RMS component houses and maintains the Department's criminal history information, as well as records of contact with persons, businesses, and vehicles. Because the new Versaterm product was a significant departure from how the Department conducted business in the past, it required a step-implementation. In August of 2011, officers began using the new system to enter non-criminal calls for service, including demographic, date, and narrative information. In January 2012, additional modules were rolled out to track arrest information and in-custody property and evidence. As of June 2012, officers began creating police reports and criminal complaints. This new system can query information from previous interactions as well as from other databases to prefill reports. Use of this state-of-the-art technology minimizes errors and maximizes officer productivity.

To date, the Chandler Police Department is seeing great benefits from the new consolidated CAD/RMS system!



The Records Unit maintains the Department's Records Management System.



Since the industry is not entirely paperless at this point, it is still necessary to scan in documents related to police investigations.



July

2013



November 28, 1998

Chandler police get room to move

The Chandler Tribune
by Cristina de Isasi

As the city's population boomed in recent years, space became so tight at the Chandler Police Department that storage closets were turned into offices. People tripled up at workstations. Reports from the 1980s were in boxes stacked nearly 6 feet high and lined the hallways of the dark headquarters building on Buffalo Street, just east of Arizona Avenue.

"When someone asked for a report from 1987, you went, 'Oh please,'" said Pat Edwards, a records clerk. Friday, the front desk of a spacious, new building was opened to the public for the first time. Initially promised for August, it wasn't finished until this month because of construction delays.

The new building is located two blocks south of the old facility. Movers are spending the weekend hauling boxes and hooking up computers and telephones to make the new building fully operational by Monday morning. Built to ease overcrowding in the growing department, the \$12 million building will increase the department's holding cells, adding a crime lab, more holding cells and small records and small



Records area at 250 E. Commonwealth Avenue, c. 1995.

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*Exceeding the speed limit along the road to success
is just as dangerous as along any other road.*
-The Chandler Arizonan, 1929



Ford Fairlane, c. 1960s



Ford Crown Victoria, current



Chevrolet Tahoe, current

City of Chandler 2011 Crime Clock

One Violent Crime Every 13 Hours

In AZ, one every 21.7 minutes

One Violent Crime or Property Crime in the City of Chandler Every Hour

In AZ, one every 2.1 minutes

One Property Crime Every Hour

In AZ, one every 2.3 minutes

One Murder Every 122 Days
Motor vehicle death(s) excluded.

In AZ, one every 26.5 hours

One Sexual Assault Every 6 Days

In AZ, one every 5.5 hours

One Robbery Every 2 Days

In AZ, one every 1.4 hours

One Aggravated Assault Every Day

In AZ, one every 34.5 minutes

One Theft Every 2 Hours

In AZ, one every 3.3 minutes

One Burglary Every 7 Hours

In AZ, one every 10.0 minutes

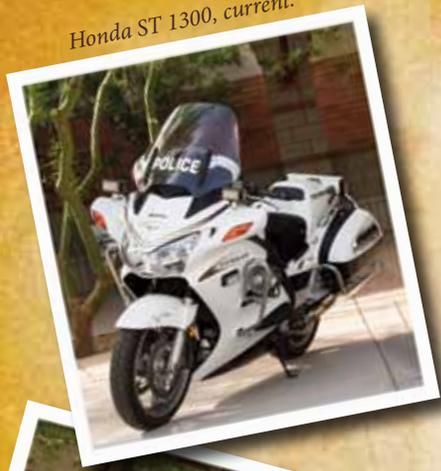
One Motor Vehicle Theft Every 26 Hours

In AZ, one every 28.6 minutes

One Arson Every 10 Days

In AZ, one every 6.9 hours

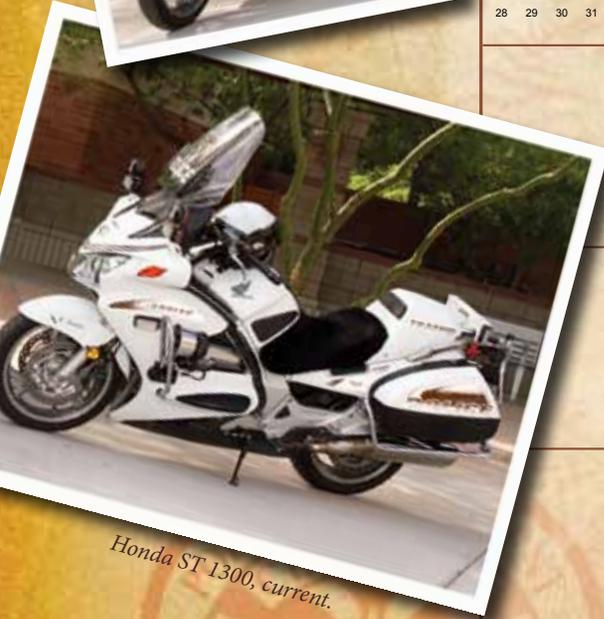
Honda ST 1300, current.



August

2013

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Honda ST 1300, current.



Kawasaki KZ 1000, c. 1990s.

*Horsepower under the hood is a dangerous thing
unless there is horse sense under the hat.*
- The Chandler Arizonan, 1929



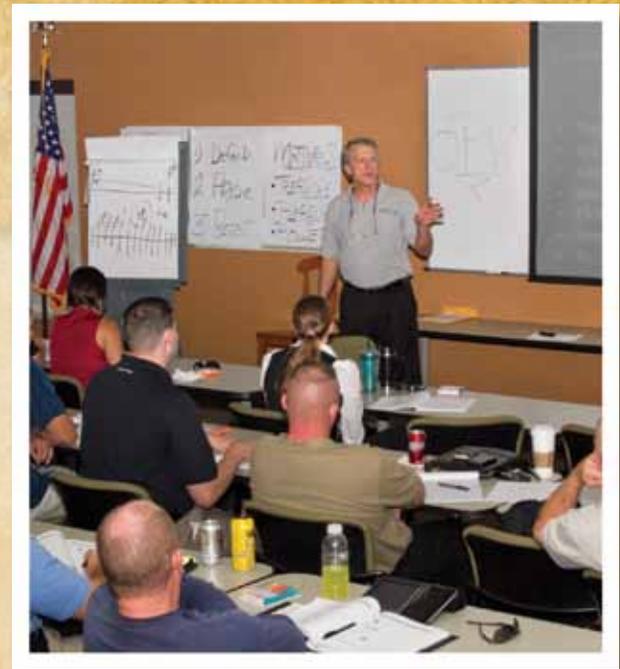
A consistent goal throughout the Strategic Plan is to strengthen relationships with the community. Static displays are a strategy to do so.

STRATEGIC PLAN GETS OVERHAUL!

This past year saw a major update to the Department's Strategic Plan. With the construction and opening of two police substations over the past few years and with a new Records Management System and Radio System nearing completion, a shift of emphasis has been made from the development of our physical infrastructure to that of our internal infrastructure. This shift will again position the

Department to prepare today to be ready for tomorrow. The Chandler Police Department 2011-16 Strategic Plan, with its new objectives and strategies, is designed to support our three principal goals of:

- Crime Suppression
- Strengthen Relationships
- Develop Department Infrastructure



The Chandler Police Department's Training Unit is committed to providing quality, advanced training to our employees.



Chandler PD's website - www.chandlerpd.com - helps to communicate information to the community.



ON THE MOVE!

In 1923, Chandler's first City Hall was built at Arizona Avenue and Chicago Street. The police department and jail resided in this facility along with the Mayor's and City Clerk's offices and the court, which doubled as the Council Chamber.

It wasn't until 1970 that police personnel moved to a new facility at 250 E. Commonwealth Ave. This building additionally housed the City and Justice Courts and the City Council Chambers.

In late 1990, the Communications Section - which hosts the Department's dispatchers - moved to its new location above the Fire Department headquarters at 221 E. Boston St.

In 1991, the Property and Evidence Unit moved out of its rather small, basement room to its own facility on 576 E. Pecos St.

In 1998, the Police Department experienced its third relocation to its current headquarters facility at 250 E. Chicago St.

In 2002, the Property and Evidence building expanded to now accommodate the Department's Special Assignment Unit (SAU), a vehicle processing area for the Department's crime lab, and a communications training facility which could also serve as an emergency dispatch center.

In August of 2006, the Department opened its first substation, called the Desert Breeze Substation near McClintock Rd. and Chandler Blvd.

In January of 2008, the Chandler Heights Substation opened on the northeast corner of Chandler Heights and Lindsay Rds.

September

2013

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Labor Day	3	4	5 NEW	6	7
8 Grandparents Day	9	10	11 Patriot Day	12 FIRST	13	14
15	16	17	18 Constitution Day	19 FULL	20	21
22 First Day of Autumn	23	24	25 LAST	26	27	28
29	30					

City complex, c. 1946



January 7, 1970

City Departments Schedule Move To Complex Friday

The Chandler Arizonan

With his fingers crossed and holding his breath, City Manager Gale Christy said Tuesday that Administrative Departments in the City Hall, the Police Department and the Fire Department will move to the new municipal complex this weekend. All 10 city departments are now scheduled to begin moving early Friday morning, with transfer of furniture, files and equipment to be completed by Saturday night.

Cause for apprehension on Christy's part is the fact that carpenters and electrical installers are still working on several installations vital to operation of administrative offices and the Police Department.

New city addresses for City facilities will be:
 Administrative Building - 200 East Commonwealth Ave.
 Justice Building - 250 East Commonwealth Ave.
 Fire Department - 108 E. ...

August 2013							October 2013						
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18	19	20	21	22	23	24	20	21	22	23	24	25	26
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The new vehicle has a partitioned prisoner area so that males and females can be transported at the same time.

JAIL TRANSPORT VEHICLE

This year, the Detention Unit introduced a 2010 Nissan 2300LP UD high-capacity prisoner transport to its fleet. The vehicle is installed with an Everfocus EMV 400 Mobile DVR system that records and allows the officers the ability to monitor the inmates visually and audibly at all times while being transported. The officers and inmates can communicate back and forth; if the inmates have any emergencies they can notify the officers. Utilizing this vehicle, detention officers are able to transport up to 23 prisoners at one time. Prior to its implementation, with a maximum capacity of nine prisoners per vehicle, it was often necessary to send two vans per daily court pick-up.

According to Detention Supervisor Jack Christiansen, "We are [now] able to send one vehicle daily for court pickups; prior to the new vehicle, we were sending two to three vans a day. Now we are able to send two officers on transports

instead of one officer per van." Additionally, this vehicle can be deployed for any special operation in which arrests will be made. The inmate compartment has a separate heating and cooling system, which allows the vehicle to be turned off while maintaining the temperature in the inmate compartment.



The cab of the truck has a monitoring system so that detention officers can keep an eye on the inmates.



The Department's new jail transport vehicle allows for more efficient handling of inmates.

HISTORY

The first Chandler Police facility was in the "Court House" - built around 1923 - at 180 South Arizona Avenue. It housed the City Court, Justice of the Peace, and the Police Department. The structure was built around a jail cell purchased in 1920 from a Cornville, Arizona facility. According to an article printed in the Chandler Arizonan newspaper in 1961, this cell was reported to have held the famous Apache Indian, Chief Geronimo, while in its previous location. It went on to say that, while in Chandler, the iron cell was primarily used as a "drunk tank" that "housed persons, who have had either one or a few too many alcoholic drinks." The door from this cell is currently stored at the Chandler Historical Museum.

The Arizonan article further reported that prior to the construction, Chandler officers had to transport offenders to Mesa for confinement. However, this "proved an inconvenience and was also considered too costly by many citizens." This concern was addressed in 1969 with the construction of the Chandler Police/Court facility at 250 East Commonwealth Avenue. This "new" building still housed the City and County courts, but had a maximum security jail facility that could house 100 prisoners. It had a full-time jail staff that included jailers and a cook, and it maintained showers, a kitchen and a laundry room. In the early 1970s, some prisoners were entrusted with performing custodial duties throughout the department, as well as riding on the City's sanitation trucks to collect trash.

In about 1985, with new federal regulations for prisoner care, coupled with rising costs, the jail was considered too costly to sustain. It was at this time that Chandler's full-time jail facility was removed.

October

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The Department's holding facility located at 250 E. Commonwealth, c. 1995.

NEW CAD SYSTEM GIVES OFFICERS AN EDGE

This fiscal year, the Department activated a new computer aided dispatch (CAD) system. Purchased from Versaterm, the Department “went live” with its new CAD system in April 2012.

A CAD system is a critical tool used by emergency call takers and dispatchers to enter and manage all requests for police officer response, as well as requests for other field employees such as identification technicians and park rangers. The system also tracks officers’ locations and their availability to respond to calls. Additionally, it records and stores all pertinent information related to these activities.

The new CAD system replaces a 20-year-old system with modern-day hardware and software. It has additional functionality, including the ability to dispatch officers using the Global Positioning System (GPS). It also provides officers with immediate access to information that was not previously accessible from the field. Utilizing the new system, calls are dispatched to laptop computers installed in police vehicles. Officers can use the computer to query individuals and vehicles from the CAD system, the Department’s records management system (RMS), as well as state and federal criminal databases – all within the same interface.

This new CAD system is one piece of a larger project, which includes the seamless integration of the Department’s RMS and field reporting tools into one system. The integration among these systems provides for a more a stable platform and a more efficient workflow for the entire police department.



The computer aided dispatch computers look much like a ruggedized laptop.



Police employees can query a number of databases from the field.

Volunteers

VOLUNTEERS IN POLICING

The Chandler Police Department's Volunteers In Policing Services (VIPS) program offers several areas of expertise in which volunteers may assist. Volunteer positions include Chaplain, Community Services Radar Trailer Assistant, Dispatch Aide, DUI Task Force, Explorer Advisor, Fingerprint Technician, Fleet Services Aide, General Clerical Assistant, Motorist Assist, Pawn Ticket, Portable Breath Tester Calibration, Telephone Warrant Compliance, Transcription, and Victim Services.

Today the VIPS Program is a major asset to the Chandler Police Department with volunteer positions in almost every area of the Department. Many Department programs would not exist without volunteer participation. In 2011, these volunteers dedicated over 13,430 hours to the Chandler Police Department and the Chandler community. At a value estimated to be \$21.94 per hour, this equates to a \$294,000 "value-add" for the City of Chandler!

The Chandler Police staff, both sworn and civilian, truly respect and appreciate the contributions of the volunteers. The VIPS program makes every effort to develop and promote a positive working relationship and partnership among sworn law enforcement, the volunteers who assist our actions, and the residents of our community. This well-organized community and service focused alliance has proven to be extremely effective in the Chandler Police Department's efforts to provide a safe and enjoyable place to live for the citizens of Chandler. The VIPS program has also improved the overall quality of life for those who live and visit Chandler.



2011 Volunteer of the Year David Riggall was honored by Chief Kiyler and Mayor Tibshraeny at the Annual VIPS Awards Banquet in April.



2011 SPECIAL RECOGNITION AWARDS



Shelli Correll



Tommy Gorey



Robert Losey

December

2013

HISTORY

The Chandler Police Department began incorporating volunteers to assist civilian and sworn staff in 1992. It all began when a Chandler resident wrote a letter to the Chief of Police suggesting that volunteers be utilized within the Department.

Intrigued by this suggestion, Department employees welcomed volunteers to lend a hand. These volunteers were few in number, positions were limited, and there was not a practical organized volunteer program in existence. Soon, the skills and talents of the volunteers were revealed, opening up the idea that it would be beneficial to the Department and community to utilize volunteers in additional capacities. In 1994, in order to operate effectively, it was decided that a volunteer program should be formally organized to properly utilize volunteers within the Police Department. The program, Volunteers In Policing Services (VIPS) was officially established.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 NEW	2	3	4	5	6	7 Pearl Harbor Remembrance Day
8 FIRST	9	10	11	12	13	14
15	16	17 FULL	18	19	20	21 First Day of Winter
22	23	24	25 LAST	26	27	28
29	30	31 New Year's Eve	Christmas Day			



Volunteer Coordinator Melanie Slate and Community Services Commander Ed Upshaw.

November 2013							January 2014						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
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25	26	27	28	29	30		26	27	28	29	30	31	

CHANDLER POLICE DEPARTMENT

AWARDS & ACHIEVEMENTS

Officer of the Year

Employee of the Year

Community Service
Award

Communications
Employee of the Year



*Martha Russo
Dispatch Supervisor*



*Det. Wayne Thiry
Criminal Investigations Bureau*



*Laura Jordan
Field Operations Section*



*Sgt. Walter "David" Ramer
Field Operations Section*

PATROL TEAM OF THE YEAR

TEAM 11

*Sergeant Christopher Kush, Officers Cornathan Eckwood,
Bryant Holmes, Nicole Kallberg, Adam King, Kevin O'Berry,
Marc Olivier, David Parks, Scott Peterson*

UNIT CITATIONS

Police Planning Unit - Manager Randall Greeley,
Tiffany Anderson, Candace Hammond, Judy Mandt

Property Crimes Unit - Sergeant Keith Benjamin,
Detectives Beth Hill, Daniel Hullings, Daniel Mejia, Daniel
Mellentine, Zachary Scott, Wayne Thiry, Michael West

LIFESAVING MEDAL



Ofc. Jason Alnas



Ofc. Bradley Carroll



Ofc. Wayne Franks



Ofc. Robert Krautheim



Ofc. Tu Le



Ofc. Seth Tyler



Ofc. William Walker



Ofc. Brandon Ynclan

MERITORIOUS SERVICE AWARD



Jason Blaser



Ofc. Zachary Cummand



Ronald Parks



Amanda Simington



Ofc. Darrin Vigesaa



YEARS OF SERVICE AWARDS

30 Years

Michael Kelly

25 Years

Jesus Boggs
Mark Franzen
Donna Hatcher
Gerard Pedersen
Brian Potter
Richard Speer
Edward Upshaw
Jeffrey Wills
David Woodard

20 Years

Philip Graham
John Shearer

15 Years

Emma Bribiescas
Carrie Durall
Patricia Ferrone
Daniel Greene
Amy Hedges
Jose Hernandez
Jason Hunsaker
Ronald Kelley
Robert Krautheim
Glen Robison
Jennifer Rome
James Schwalenberg
David Sitz
Michael Stewart
Allison Weis

10 Years

Keith Aguiar
Richard Allen
Brian Arbizu
George Arias
Vincent Carpenter
Sherri Chavarria
Jack Christiansen
Cathy Coppes
Matthew Cox
Garrett Dever
Matthew Figley
Wayne Franks
Candace Hammond
Michael Heikes
Beth Hill
Susan Martin
Daniel Mejia
Nathan Moffat

10 Years

Jeffrey Morgan
Amanda Nichols
Marc Olivier
Steven Pfeifer
Loren Reeves
Martha Russo
Thomas Schuhrke
Keri Sewick
Wayne Thiry
Gregory Thudium
George Tole
Seth Tyler
Don Whipple

5 Years

Renee Bayne
Jason Blaser

5 Years

Bradley Carroll
Nicole Cockerham
Brian Dunn
Catherine Emerson
Troy Figueroa
Kelli Glenn
Diane Goldyn
Allen Hancock
Ashley Hendricks-
Kennedy
Loranda Heng
Myla Hernandez-
Vanzzini
Joel Lahaie
Janelle Laplante
Ashley Lewis
Scot Mackenzie
Joshua Mendez

5 Years

Michael Mills
Nancy Mitchell
Michael Moore
Kevin O'Berry
James O'Neil
Craig Pettit
Blanca Quezada
Donna Reno
Elisa Rivas
Philip Robinson
Alicia Rosenberg
Adriana Sepulveda
Jason Sieczkowski
Melanie Slate
Keith Smith
Stephanie Stafford
David Uridge
Ashley Young

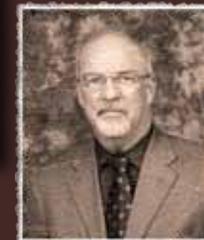
RETIREES' CORNER



Ofc. Frank Mendoza



Sgt. Ken Phillips



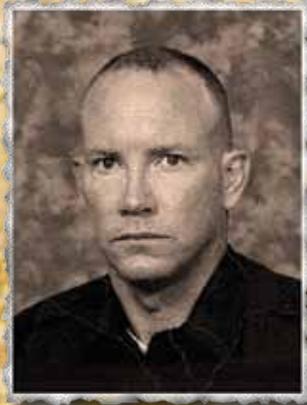
John Summers

*Thank you for your
dedicated service!*

In Memoriam....



Richard T. Felix
Officer
EOW: 09/09/1995



James R. Snedigar
Officer
EOW: 04/16/1999



Robert J. Nielsen
Officer
EOW: 06/12/2002



Carlos L. Ledesma
Officer
EOW: 07/28/2010

*It is not how these officers died that made them heroes.
It is how they lived. - Vivian Lucy Cross*

They will never be forgotten....

Acknowledgements

Produced by: Planning & Research Section
(480)782-4080

Project Manager: Tiffany Anderson

Editor: Randall Greeley

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Craig Younger
Chandler Museum

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Chandler Police Department
250 E. Chicago Street
MS 303, PO Box 4008
Chandler, AZ 85244-4008

*For more information about the Chandler Police
Department, please visit our website at:*

www.chandlerpd.com