

**CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS**

**YEAR-END RECAP OF INTERNAL INVESTIGATIONS
CY 2011**

**Prepared for
Police Chief Sherry Kiyler
and
Command Staff**



**Compiled by:
Professional Standards Section
Internal Affairs**

CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS

Internal Affairs Recap 2011

EXECUTIVE SUMMARY
2011 ANNUAL REVIEW OF INTERNAL INVESTIGATIONS

The four objectives of this report are:

1. Identify compliance with our management indicator of sustained external complaints for Fiscal Year (FY) 10/11.
2. Provide Command Staff with a general overview of all internal affairs investigations.
3. Identify policies, rules, and/or regulations most frequently violated so training needs and appropriate modifications can be made.
4. Provide other information for consideration by Command Staff.

EXECUTIVE SUMMARY:

The City of Chandler management indicator for sustained external complaints is one (1) per 10,000 of population. During CY 2011, actual sustained external complaints equaled 0.042 per 10,000. (Population figure used: 238,451) FY 2010-2011 sustained external complaints equaled 0.084 per 10,000. (Population figure used: 237,673) We remain in compliance with the management indicator.

There were 47 internal investigations completed for calendar year 2011, a 6% decrease from calendar year 2010:

- ◆ 24 internal complaints
- ◆ 23 external complaints
- ◆ 6 inquiries

There were 24 internal complaints filed in calendar year 2011, a 20% decrease from calendar year 2010. The 24 internal complaints generated 32 separate charges and yielded the following results:

- ◆ 21 of the 24 complaints were sustained
- ◆ 3 of the 24 complaints were other than sustained (exonerated, unfounded, not sustained, policy failure)
- ◆ 25 of the 32 charges were sustained
- ◆ 7 of the 32 charges were other than sustained

**CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS**

There were 23 external complaints filed in calendar year 2011, a 27.8% increase from calendar year 2010. The 23 external complaints generated 39 separate charges and yielded the following results:

- ◆ 1 of the 23 complaints was sustained
- ◆ 22 of the 23 complaints were other than sustained (exonerated, unfounded, not sustained, policy failure)
- ◆ 1 of the 39 charges was sustained
- ◆ 38 of the 39 charges were other than sustained

There were 6 inquiries for documentation purposes only;

- ◆ 4 generated externally
- ◆ 2 generated internally

<i>Actions Taken for Sustained Investigations</i>	
Letter of Reprimands	10
Letter of Admonishment	6
Suspension	7
Dismissal	1
Resignation	1 (In Lieu of Investigation/Termination)

	2007	2008	2009	2010	2011
Total Complaints	56	69	65	50	47
Total Internally-Initiated Complaints	26	41	40	30	24
• Sustained	14	28	27	21	21
Total Externally-Initiated Investigations	23	26	24	18	23
• Sustained	5	4	5	4	1
Total Officers (actual) – at end of calendar year	327	339	326	318	320